

We're Committed to Keeping Students Connected

GCI knows that staying connected is everything, especially now.

That's why we have announced a plan to help Alaska students stay connected online so they can continue their education at home due to school closures. In collaboration with the Department of Education and Early Development, and the Alaska Council of School Administrators, GCI is offering a variety of options for Alaska students and families throughout the state.



Home Internet Options For Alaska K-12 Students And Teachers:

Free entry level internet

FOR HOUSEHOLDS WHO DO NOT CURRENTLY HAVE GCI HOME INTERNET SERVICE

GCI is committed to connecting households who do not currently have internet service and we will give these families free Internet service, including wi-fi modems. This package includes free home internet service until May 31, 2020, including wi-fi equipment and capability:

- For our urban households: GCI "No Worries - Fast" internet plan
- For our rural households: GCI "Rural No Worries - Essential" internet plan
- GCI is waiving credit checks and deposits for eligible K-12 students and teachers
- You will need to return the wi-fi equipment to GCI if you do not choose to continue service after the free period ends.

If GCI is not able to bring our internet to your home and in communities where cable modem service is not available, we will work with the school district to explore other options based on network and inventory availability.

Offer applies to households that do not have an internet plan with GCI as of March 19, 2020. Depending on location, free plan will consist of No Worries "Fast" plan or Rural No Worries "Essential" plan at no cost through May 31, 2020. After May 31, internet service will be disconnected unless customer calls us to continue service on a paid basis. Households that include Alaska K-12 students or teachers, as confirmed by school or school district officials, are exempt from credit check and deposit requirements. Service includes a self-installed Wi-Fi modem; after service is terminated, customer must return all equipment including Wi-Fi modem within 2 weeks or customer will be charged a \$120 equipment fee. Terms and conditions and additional charges and fees may apply.

Free internet upgrade

FOR HOUSEHOLDS WHO CURRENTLY HAVE GCI INTERNET SERVICE

Those already connected with GCI internet can receive a free plan upgrade. This package includes a free upgrade on your current internet plan until May 31, 2020.

- For our urban No Worries customers: Free upgrade to the next available plan level
- For our rural No Worries customers: Free upgrade to the next available plan level.
- Three free usage buckets (10GB of data) per month available for those customers already on the Top Rural No Worries plan.

We want students to have access to the content they need, and this upgrade is our way of making certain all our customers stay connected during this critical time.

Offer applies to residential customers who had an active GCI internet plan as of March 15, 2020. All GCI internet plans are eligible for upgrade, with the exception of the highest level plan available in any given market. Credits for the free upgrade will be applied to customer's monthly bill in an amount equal to the difference between customer's current plan and the next highest plan level. Customer's plan will revert to the original level after May 31, 2020 unless customer calls GCI Customer Service to continue the upgraded plan on a paid basis. Where applicable, customers on the top level Internet plan are eligible to receive an 3 additional usage buckets (AUBs) per month until May 31, 2020. To take advantage of this AUB offer, call or chat with customer service to add an AUB, and customer service will automatically apply a \$10 credit to your bill, with no more than 3 per billing cycle until May 31, 2020. Terms and conditions and additional charges and fees may apply.



Low Cost Mobile Phone Options

Lifeline Mobile Phone Service – just \$1 per month for qualifying Alaskans

GCI provides mobile phone service that includes Unlimited Nationwide Talk and Text, plus 10GB of data, for just \$1 a month for eligible residents who meet the federal qualifications.

Lifeline is a federal program that ensures qualifying low-income customers have access to high-quality voice or broadband services. Eligible residents who meet the federal qualifications can sign up for this service. Plus, GCI can provide a free smartphone with advanced payment.

To find out if you qualify, please visit <https://www.gci.com/mobile/lifeline> or call us at 800-800-4800.

What you need to know in order to receive these offers:

Important Details, terms and conditions

- Your household must have GCI serviceability to take advantage of these offers. Please contact GCI with your physical address to verify.
- GCI is waiving credit checks and deposits for Alaska K-12 students and teachers. Please provide Code: GCIGIVES2020 to receive this benefit.
- GCI will provide essential equipment via postal mail and customers will self-install.
- Customers will be automatically disconnected shortly after May 31, 2020, with the exact date depending on the billing cycle. Please contact GCI if you would like to continue this service at the current monthly rates.
- All Wi-Fi modems will be required to be returned or an unreturned equipment fee of \$120 will be due.

Call 800-800-4800 to get started today

